

Amendment 176 Contract No. 229944

To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System

This Amendment 176 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 20th day of December, 2011, by and between ERG Transit Systems (USA) Inc, a California corporation and wholly owned subsidiary of Vix-ERG Limited, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

Recitals

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for the work necessary to modify the Business Account Website (BAW) to allow customers on-line access to Passport and Choice agreements. This work is more fully described in *SEA-07362 PA-ROF BAW-Online Business Agreement Revision 4, September 26, 2011* (RFCS RFI 638 and Amendment 143).

C. The Parties agree that the Work necessary to complete the BAW modifications will be performed and compensated as described below.

Agreement

Section 1.0 Description of Work

1.1 The Contractor will perform the work necessary to:

- (a) Change the format of the initial New Customer Sign Up page (Sign up Now – ORCA) as follows:
 - i. Replace preliminary text as specified by the Agencies
 - ii. Include (in text) an explicit link to Programs pages
 - iii. Capture freeform text field in response to the prompt as specified in the PA-ROF Reference New Customer Sign Up – Page Mock-up
 - iv. Direct the user to the Contact Us page, by clicking the contact us link on the New Customer Sign Up page.
- (b) Change the format of the Pending Agreement Summary Page as follows:
 - i. Include a new element on this page that shows the product selection made previously. The selection will be one of: "Business Passport", "Business Choice" or "I Don't Know"
 - ii. Once the application is approved or declined, the element identified in sub "i" above will no longer be stored or displayed.
 - iii. Display any message text entered by the user on the sign-up page in "read only" format
 - iv. Once the application is approved or declined, the message identified in sub "iii" above will no longer be stored or displayed.
 - v. Update the static text on the page and page layout as directed by the Agencies.
- (c) Permit online entry of application for new business accounts for Passport and Choice programs. Reference New Page Navigation Illustration
- (d) Eliminate Terms and Conditions page. Reference New Page Navigation Illustration
- (e) Allow any account to be associated with either the Passport or the Choice program. This applies to applications submitted on-line or by the Lead Agency.

- (f) Allow the Lead Agency to change the type of program associated with an account
- (g) Allow for applications submitted online to have Agreement type "Online"
- (h) Allow for applications completed by the Lead Agency to have Agreement Type "Manual"
- (i) Allow Youth cards to be ordered for either type of program
- (j) Allow Vouchers to be set up for either type of program

1.2 The Contractor will update and submit to the Agencies the following documentation:

- (a) SEA-00029 Common Institutional Program Requirements (DR 2)
- (b) SEA-01654 ORCA Institutional Program Website Functional specification
- (c) SEA-00366 RFCS Business Account Website Operations Manual

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

Section 2.0 Schedule

2.1 The Contractor will implement this work in Maintenance Release 16

Section 3.0 Compensation Changes

Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

VI. IMPLEMENTATION

SPECIAL PROGRAMS

LUMP SUM COST

Amendment No. 176

To perform the work necessary to modify the BAW to allow customers on-line access to Passport and Choice Agreements.	\$40,647
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TOTAL

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment One Hundred and seventy-six shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

ERG Transit Systems (USA) Inc.

By: D. J. W. Tha
Its: General Manager
Date: 12/20/11

The Agencies

By: Constance Carlson
Their: ORCA Operations Manager
On behalf of the Agencies
Date: December 20, 2011